January 21, 2022

ATTORNEY GENERAL RAOUL STATEMENT ON CENTER FOR COVID CONTROL

Chicago — Attorney General Kwame Raoul issued the following statement announcing the Center for COVID Control based in Rolling Meadows, Illinois will not reopen in Illinois for the foreseeable future.

"I opened an investigation into the Center for COVID Control in response to our residents contacting my office to report a number of concerning issues at the Center for COVID Control's pop-up COVID-19 testing locations throughout Illinois. Complaints have ranged from testing results being delayed or not received at all, to results being provided to individuals who were never administered a test, to tests being stored improperly, and staff incorrectly using PPE and face masks.

"Although the company voluntarily suspended operations, my office contacted company officials to demand that the Center for COVID Control immediately stop engaging in any fraudulent or deceptive conduct, particularly with respect to the delivery of testing results or billing. In addition to evaluating residents' complaints, attorneys from my Consumer Fraud Division interviewed former employees of the Center for COVID Control.

"This evening, I am pleased to announce that the company's representatives have agreed the Center for COVID Control will postpone the reopening of any pop-up testing locations in Illinois for the foreseeable future.

"I would like to thank the residents who noticed something awry and contacted my office. I also appreciate the former employee whistleblowers who came forward to report practices that compromised tests. I am committed to protecting Illinois residents from unlawful conduct by companies operating pop-up COVID-19 testing facilities in our state."

Pop-up COVID-19 testing locations are not regulated by a government agency, and Attorney General Raoul recommends that people first try to utilize a state-sponsored testing site to the extent possible. Individuals can contact their health care providers for testing or testing center recommendations. People can also find a testing location by visiting the Illinois Department of Public Health's website, the Cook County Department of Health's website and the U.S. Department of Health and Human Services' website.

Raoul urges people to choose a different testing site if they visit one where something does not seem right. Individuals are encouraged to file a complaint on the Attomey General's website if they believe they have been the victim of fraud, or if they were not charged at the time of a COVID-19 test but later receive a bill for testing services.